

Corporate Plan 2015-18

Status Report 2017

Priority 3

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Priority Name	Clean and Safe
Priority Lead	Matthew Duhy
Priority Owner	Stephen McDonnell
Date	12/02/2018

Priority Summary
A clean, well maintained and safe borough where people are proud to live and work
“We will strengthen communities and partnership to improve our environment and reduce crime, ensuring that residents and traders feel safe and are proud of where they live and work.”
<ul style="list-style-type: none"> • Community Safety Partnership

Priority Objectives



Objectives – Status Report

Objective No.	Objective Description	Target (Mar 18)	Latest Performance Information	What has been achieved to date	What will be achieved by end March 2018	What will not be achieved and why?
1	Safe and proud of where you live					
a	Fear of crime	Haringey East, North and West to all be down to 29% by 2018	33%	<ul style="list-style-type: none"> • Delivery of Team Noel Park. • Distribution of 70,000 leaflets to assist confidence in the wards of highest concern twice in the last 6 months. • Police Community Engagement Board fully established. • Community engagement increased through social media platforms - Facebook and Twitter. • Increased presence in print media- active promotion of Bike Safe campaign in print and social media. • Kingdom Pilot – combating street litter. • Roll out of crime reduction stencils in hot spot areas to advise residents of phone snatches 	<ul style="list-style-type: none"> • Property Licensing: Report to Cabinet Nov 2017 (to include evidence base) and Public Consultation completed. 	<ul style="list-style-type: none"> • Property Licensing: Final report to Cabinet, This has moved from March 2018 to June 2018 due to the delay in commencement of the public consultation. • All planned initiatives will be delivered. Achievement of this target is dependent on large scale behaviour change and partnership initiatives.
2	Street clean, well maintained and safe					
a	Pothole repairs	95% by 2018	23%	<ul style="list-style-type: none"> • Successful major scheme bid (White Hart Lane) • 2016/17 £3.5m of investment to improve footway and carriageway planned maintenance. • Performance improvement plan in place with Term contractor • Confirm on Demand rolled out. • New Highways inspection regime in place. 	<ul style="list-style-type: none"> • 2017/18 £3.5m of investment to improve footway and carriageway planned maintenance. • Confirm connect fully operational on all maintenance services • Review of options for delivery of highways maintenance services completed. 	<ul style="list-style-type: none"> • We will not achieve the target for pot hole repairs. This is due to contractor failure. We are exploring options for an alternative contractor and working with the current provider to improve current performance levels.
b	Killed and seriously injured on roads	10% reduction by 2018 from annual 77 target	73 KSI	<ul style="list-style-type: none"> • The implementation of borough wide 20mph default speed limit • Improvement to two major signal junctions – new pedestrian facilities introduced • 6 new CPZs introduced • 2016/17 Sustainable Transport Works Plan (STWP) delivery of £7.2m external investment to support transport improvements, road safety, bus priority and encouraging more people to walk and cycle. (<i>supports cycling, walking and road safety</i>) 	<ul style="list-style-type: none"> • 2017/18 STWP delivery of £4.8m external investment to support transport improvements, road safety, bus priority and encouraging more people to walk and cycle. (<i>supports cycling, walking and road safety</i>). 	<ul style="list-style-type: none"> • KSI continues to fall in Haringey. This is the second consecutive year of reduction with 11 fewer compared to last year. The 73 KSI casualties in Haringey for 2016 is less than the annual target of 77 and remains on track to achieve its 2017 corporate plan target of 66.

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c	Litter on streets	Levels of litter will reduce to 3% by 2018 within all areas in Haringey to achieve London Top Quartile.	10% (after first survey in 17/18) Last full year (16/17): 5%	<ul style="list-style-type: none"> Residential sweeping – moved to a performance intelligence led service. Improved contract monitoring to increase income collection. Cleanliness maintained at average 5% (or 95% roads passing) following the reduction of residential sweeping frequency to achieve savings' target. 	<ul style="list-style-type: none"> Review of contract and negotiation with Veolia to reduce cost whilst maintaining service levels. Completion of Scrutiny review on street cleansing Roll out of charged services for garden waste, bulky waste and replacement bins Satisfaction survey results will be available for comparison with 15/16 and 16/17. Closure of Park View Road Reuse & Recycling Centre for savings. 	<ul style="list-style-type: none"> Corporate stretch target (3%) will be very challenging following reduction to once per week sweep in 2016. Recycling rate target in contract will not be achieved. (not a corporate plan target)
3	More people will be walking, cycling and using public transport					
a	Travel by bicycle	5% by 2018	3%	<ul style="list-style-type: none"> Delivery of range of sustainable transport projects and smarter travel initiatives. CS1 (Cycling Super Highway) delivered in conjunction with TfL Successful delivery of the Council's first cycling conference 5th tri borough Festival of Cycling and Walking achieved Every year around 1500 people receive cycle training, 500 bikes are serviced and over 100 people attend cycle maintenance courses Expansion of borough CPZ programme which discourages private car use and in turn encourages more sustainable transport modes. 	<ul style="list-style-type: none"> Continuing to deliver cycle training and maintenance sessions to encourage more people to take up cycle training Working on the 6th tri borough Festival of Cycling and Walking (June 2018) Delivering information and advice roadshows to support people with the information needed to change their behaviour Supporting community projects to work with their service users to travel by bike Introduction of two new controlled parking areas – Hornsey North and Alexandra Palace Extension 	<ul style="list-style-type: none"> All planned initiatives will be delivered. Achievement of this target is dependent on large scale behaviour change and improvements to cycling infrastructure. Note that this EU bid was unsuccessful. Other sources of funding being sought for this type of behaviour change work
b	Bus service reliability indicator	88% by 2018	86.2%	<ul style="list-style-type: none"> 2016/17 STWP delivery of £7.2m external investment to support transport improvements, road safety, bus priority and encouraging more people to walk and cycle. 	<ul style="list-style-type: none"> Over 99% of bus stops in the borough accessible. Reliability improvements along the 318 route 	

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c	Travel by walking	40% by 2018	36%	<ul style="list-style-type: none"> Delivered 5000 personal travel plans in Seven Sisters, Tottenham Green and Muswell Hill Over 860 pledges made by resident to travel more sustainably. 65 schools now have school travel plans Support the Haringey walks campaign including continuing the success of the HARI Bear walking project which engaged 46 schools in walking 903 miles Expansion of borough CPZ programme which discourages private car use and in turn encourages more sustainable transport modes. 	<ul style="list-style-type: none"> Delivering personal Travel Planning and 10-minute walk zones in 6 schools in 2017/18 and 6 schools in 2018/19 Working with schools to ensure that at least 65 School travel plans are achieved Delivering a HARI Bear orienteering project in 5 parks in October Working with Highways on developing a Schools Street pilot which would see the road closed during drop off and pick up time at one school Supporting community projects to work with their service users to walk more Introduction of two new controlled parking areas – Hornsey North and Alexandra Palace Extension 	<ul style="list-style-type: none"> All planned initiatives will be delivered. Achievement of this target is dependent on large scale behaviour change.
4	To prevent and reduce violence against women and girls (VAWG)					
a	High risk victims of domestic abuse (MARAC referrals)	Increase to hear 410 cases per year by 2017/18	433	<ul style="list-style-type: none"> Development of 10-year Strategy and first 3-year partnership action plan Increased partnership working across boroughs Increased community buy-in and awareness achieved Development of a male engagement programme and recruitment of male ambassadors Development of a multi-agency VAWG training framework and standards 	<ul style="list-style-type: none"> Development of a VAWG referral pathway for all professionals The service started for women experiencing multiple disadvantage. The project aims to provide holistic support to the most vulnerable survivors of abuse in the borough. Women referred to the programme will have experienced any form of violence against women and girls. Development of the pilot approach to the Coordinated Community Response Implementation of the VAWG training programme and community group model for children Achievement of the White Ribbon Accreditation Development of the Survivors' Forum 	<ul style="list-style-type: none"> There has been a slight slippage with the survivor forum as we have reshaped this with funding from the transformation fund to be a small grants scheme for survivors. This will run in conjunction with a forum and the development of a conference celebrating success. This project is due to start in April 2018. The community group approach has also slipped due to a change in approach. This project will also commence in April and is looking at developing a more targeted programme based on resilience and attachment theory.
5	Reduce serious crime and gang activity					

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• a	• Violence with injury	<ul style="list-style-type: none"> • MOPAC target is a 20% by March 2016. We plan to reduce a further 10% by 2018. • Corporate plan target 6.09% 	• 10.94%	<ul style="list-style-type: none"> • Partnership Tasking Forum set up to review crime/ ASB hotspots. • Autumn & Winter Nights initiative ongoing annually. • Operation Sceptre – Ongoing police activity including weapons sweeps & intelligence led stop and search to target habitual knife carriers. • Operation Equinox: A coordinated crackdown on non-DA VWI targeting licensed venues and fast food outlets in Noel Park, Northumberland Park and Tottenham Green. 	<ul style="list-style-type: none"> • Draft knife crime action plan to be prepared. • Operation Hayle (targeted partnership activity to address gang activity) in hot spot areas • Working with the Bridge Renewal trust to engage the community and voluntary sector in activities to reduce serious crime and gang activity • Development of a Community Safety Strategy 	<ul style="list-style-type: none"> • The Community Safety strategy will be delayed to bring it in line with the Borough Plan summer 2018. • All planned initiatives will be delivered. Achievement of this target is dependent on large scale behaviour change and partnership initiatives.
• b	• Robbery	<ul style="list-style-type: none"> • MOPAC target is a 20% reduction by March 2016. We plan to reduce a further 10% by 2018. • Corporate plan target 4.03% 	• 6.39%	<ul style="list-style-type: none"> • Successful community led “gang call in” • Successful Project integrate delivery. • Operation Hale introduced, (targeted partnership activity to address gang activity) - • Operation Perseus: Dedicated anti-robbery initiative. • Formation of Robbery Unit – This is a new unit committed to tackling street crime including robbery and moped enabled crime including theft person (snatch) offences. • Operation Teal: This is an ongoing MPS wide policing operation supporting Boroughs focusing on addressing knife, gang and serious youth violence. • Gang • s summit: This is being led by Reverend John Wood from St. Ann’s in partnership with police. • Engagement tactics: Police have increased the focus of their schools’ work and engagement on weapons and gang-related activity. 	<ul style="list-style-type: none"> • Roll out of crime reduction stencils in hot spot areas to advise residents of phone snatches. • Heightened police presence in targeted areas. • Autumn night’s partnership approach to tackle robbery and burglary Engagement tactics: Police have increased the focus of their schools’ work and engagement on weapons and gang-related activity. • Youth at risk summit led by Bridge Renewal Trust to take place March 2018 	<ul style="list-style-type: none"> • Wider roll out of crime reduction stencils has been delayed, whilst the partnership determines further hot spot areas around other crime generators. • All planned initiatives will be delivered. Achievement of this target is dependent on large scale behaviour change and partnership initiatives.
• c	• Burglary	<ul style="list-style-type: none"> • MOPAC target is a 20% reduction by March 2016. • We plan to reduce a further 10% by 2018. 	• 8.33%	<ul style="list-style-type: none"> • Successful reduction in burglary through Met Trace. (Traceable liquids to mark property of value). 	<ul style="list-style-type: none"> • Further phased roll out of Met Trace in hot spot areas 	

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		<ul style="list-style-type: none"> Corporate plan target 9.82% 				

Additional Comments

Cabinet decision:

- Property Licensing proposals and public consultation underway
- Feb / March Cabinet Decision - In principle agreement to Bull Lane Sports Hub Project and Heads of Terms with Football Foundation for their Grant.